

Our

Social Distancing Guidelines

We are delighted to be able to re-open our office in line with the latest Government guidelines.

Here are our procedures for accompanied viewings, market appraisals and visitors to the office.

Health and safety is our number one priority and you can rest assured we are doing all we can to protect the welfare of our staff and customers. Our processes have been adapted to meet the new social distancing rules as follows:

Before making an appointment for a viewing or valuation, our staff will ask whether any party is showing any Covid-19 symptoms, been in contact with someone who has had or shown signs of Covid-19, or are either self-isolating or consider themselves to be in a vulnerable group.

GUIDANCE FOR PROPERTY VIEWINGS

- Prior to a visit the viewer will be provided with all the necessary property information by email. No paper documents will be transmitted during the visit.
- Only people with an appointment may visit, at the time indicated.
- Social distancing must be observed.
- Viewers must refrain from touching anything in the property.
- Agent on hand to help and assist.
- PPE required -
 - Hydro-alcoholic hand gel (we will be able to supply)
 - Face mask/covering (we would ask that you supply your own)
 - Overshoe covering (we will be able to supply)
- In most instances, any resident of the property will be absent during the viewing.
- Viewing time to be as functional as possible.
- All physical viewings should be limited to members of the same household.
- If you need to be accompanied by small children, you should try to keep them from touching surfaces and ensure they wash their hands regularly.
- Regrettably it is not advised for the customary handshake.

Further information can be found at -

www.gov.uk/guidance/government-advice-on-home-moving-during-the-coronavirus-covid-19-outbreak